AW

AUSTIN WEAVER

aweaver901@gmail.com | 610.703.1781 | 3950 Dartmouth Dr., Bethlehem, PA 18020

Summary

Responsible, motivated graduate with a strong educational background ready to apply skills in the workplace. Offers excellent technical abilities with software and applications, ability to handle challenging work, and excellent time management skills. Strong worth ethic, adaptability and exceptional interpersonal skills. Adept at working effectively unsupervised and quickly mastering new skills.

Skills

- Coding (Java, C++, SQL, Python, HTML, CSS, R, Alice, and SQLite)
- Object Oriented Programming
- Scripting Languages
- Web Development
- Mobile App Development
- Testing and Debugging
- Data Visualization
- 2D & 3D Digital Art Design
- Google Suite, Creative Cloud, & Microsoft Office

- Security & Network Security
- Computer Hardware and Software
- Customer Service
- Data Analysis
- Technical Troubleshooting
- Organizational Skills
- Problem-Solving
- Project Management

Experience

DeSales University | Center Valley, PA
Help Desk Assistant
08/2022 - 05/2023

- Supported customers with password resets and account customization.
- Opened service tickets for clients, documenting user information and description of problems.
- Maintained composure and patience in face of difficult customer situations, applying de-escalation techniques and positive customer support.
- Maintained a positive working relationship with fellow staff and management.
- Answered user inquiries to resolve computer software or hardware operation problems.
- Helped 142 Faculty and 3016 Students keep their computer and other devices up to date and ready to be used.

DeSales University | Center Valley, PA
IT Internship
05/2022 - 08/2022

- Assisted in the process of taking physical inventory of all technology on campus to help the IT Dept. be prepared to help the Faculty when needed throughout the school semester.
- Fixed issues of 142 Staff and Faculty around campus in preparation for the upcoming semester.
- Produced 5 videos for various different groups of people around campus to allow for support without direct help from me or my peers working on live chat.
- Updated 2 internal websites with different information related to IT.

- Worked with team members to promote great customer service and pleasant work environment.

Crayola Forks 2 Factory | Easton, PA
Material Handler
06/2021 - 08/2021

- Organized warehouse inventory according to warehouse plan.
- Packed merchandise into boxes and containers in preparation for safe shipment.
- Loaded completed orders on pallets according to delivery numbers.
- Disposed of debris and hazardous materials properly to avoid contamination.
- Counted number of boxes or units in loading docks to confirm proper completion of work orders.
- Tagged and wrote identifying information on containers, boxes and cargo.
- Checked cargo before transportation and determined if items adhered to proper regulation standards.

Education and Training

DeSales University | Center Valley, PA
Bachelor of Science in Computer Science
05/2023

- Additional Coursework in Digital Art
- 3.055 GPA
- Vice President of Computer Science Club Member, 2022 - 2023
- In the Capstone Project, "Code Shooter," a challenging individual game was created. A dynamic experience awaits players as they shoot tiles representing correct answers to coding questions, advancing along to another question. A relentless storm steadily rises, endangering their health and urging swift responses, leading to potential errors and health loss. The project involved active engagement in planning, developing, and testing the product, relying solely on personal initiative and decision-making.

Awards

- 3rd place in CCSC Annual Eastern Conference programming competition (2021)
- Eagle Scout Ranking – Sept. 2017 – Received highest honor in Boy Scouts of America.
- Secure World (King of Prussia)
- Completed Google Certificate – Career Readiness

Websites, Portfolios, Profiles

- https://www.linkedin.com/in/austinweavercompsci/
- https://aweaver901.github.io/